

DARTMOUTH GOLF & COUNTRY CLUB Dartmouth Hotel & Restaurant



This award winning, “premier” golf and leisure resort is set in 225 acres of beautiful countryside in an area of outstanding natural beauty. In 2004, the need was recognised to reduce carbon emissions not only to reduce escalating fuel bills, but more importantly to reduce the environmental impact of the business.

Recycling, water conservation, use of non biological products and support of wildlife have been the focus of attention with monitoring systems put in place.

Jamie Waugh, managing director thinks the efforts to date have been encouraging and effective as savings of £6,750 over three years testify. “Its positive news all round,” he says. “We have reduced quantity and cost of sending waste to landfill and our electricity and gas consumption. We are also attracting new visitors who are interested in green issues. We are now busy planning our next project – a reed bed.”

Monitoring & results

- Water at bore holes is metered. Water usage decreased by over 40%
- New golf course sprinkler heads using grey water or captured rain only spray 90 degrees, not 180. 50% savings achieved.
- Micro fibre products introduced 12 months ago have reduced the use of cleaning products by 80%.
- An investment of £3,000 in capital equipment means all cardboard, white coloured paper and junk mail is now compacted on site and sent to Quay Waste for recycling, resulting in savings of £1,000 per annum.
- Movement sensor lighting in public toilets and around the hotel has reduced usage.
- All products purchased for resale or hotel use, come from green local companies wherever possible.
- Only biodegradable, environmentally and animal friendly products are used on the golf course.

The Club’s “reduce, recycle and reuse” scheme is communicated to all employees, visitors and guests.

Dartmouth Golf and Country Club won the Devon Environmental Business Initiative Award (DEBI) for Sustainable Tourism in 2006.

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Environmental Policy

1. The Company is committed to good environmental practice and has appointed Jamie Waugh, Managing Director, and Sarah White, Housekeeping Manager, to be responsible for our programme of environmental improvements to ensure that it is minimising the harmful effects and maximising the beneficial influences that its business activities have on the environment.
2. The Company is committed to, and a member of the Green Tourism Business Scheme. This Scheme provides accreditation and encouragement for tourism businesses to help reduce the environmental impact of tourism for the enjoyment of future generations.
3. The Company will ensure it meets the minimum requirements set by Environmental Law in the country and fulfils its legal duty of care requirements for waste and disposal.
4. The Company has introduced numerous initiatives to reduce the environmental impact of the business, to reduce carbon emissions and reduce waste to landfill site.
5. All employees are expected to adopt environmentally friendly practices, policies and procedures in their working practices which include:
 - Reduce waste to landfill site by recycling glass, plastic, aluminium cans, ink cartridges in containers provided; compact and recycle cardboard; and recycle all paper products using the green recycling sacks provided.
 - Reuse scrap paper for notepads and for printing internal memos, faxes, notices, etc
 - Double side photocopying where practical.
 - Replace light bulbs with low energy light bulbs where possible.
 - Reduce heating thermostats to ensure they are not set too high rather than opening windows to cool rooms
 - Use Microsoft outlook to email communications where possible (all departments have an email address)
 - Conserve water usage by using plugs provided and reduce water wastage by reporting any dripping taps to the maintenance team
 - Encourage and invite visitors/guests to save water and electricity
 - Purchase recycled products where practical including ink cartridges, paper products, biros, notepads, etc
 - Bulk purchase and request suppliers to reduce unnecessary packaging
 - Switch off all non essential electrical equipment including computer, printer, screen, speakers, photocopier, etc and all lights and air conditioning units when vacating a room or leaving your office for the day. **DO NOT LEAVE LIGHTS AND ELECTRICAL EQUIPMENT ON UNLESS ABSOLUTELY NECESSARY.**

- Use micro fibre products in place of aerosols and chemical cleaning products.
 - Order produce, goods and services from locally sourced businesses where practical to reduce the environmental impact of transportation and to support local enterprises.
 - Use and promote local food and drink produce
 - Purchase fair trade tea, coffee and sugar
 - Use public transport, walk or car share to get to and from work where practical and encourage guests and visitors to do the same.
6. Employees are encouraged to consider the importance of improving and protecting the environment for future generations and make suggestions as to how we might improve our environmental performance.
7. All employees are welcome to join the Company's Green Committee which meets once a quarter to discuss green issues and to address the impact of the Company's business on the environment.